

Sheet
“The Law of the Web – Whatsapp”

This sheet is a support to identify Whatsapp regulations paragraphs to respond to questions made.

Please remember that these rules are changed quite frequently. These texts refer to the “Terms of Service” and “Privacy Policy” of Whatsapp in force in January 2017.

You can find up-to-date answers to some questions by visiting www.whatsapp.com.

Whatsapp is not a social network in itself, but a real-time texting application. For example, there are no features to make the contents public to all or to friends of friends. For this reason, it is not interested in our content that are therefore not retained on server (with some exceptions, like our archive request), but rather in metadata as access time and modes.

We should reflect on the fact that we deliver all our phone book to this application, then giving information that is not only ours and that we may not use.

QUESTION	WHATSAPP INDICATIONS
What is the minimum age to have an account?	You must be at least 13 years old to use our Services (or such greater age required in your country for you to be authorized to use our Services without parental approval). In addition to being of the minimum required age to use our Services under applicable law, if you are not old enough to have authority to agree to our Terms in your country, your parent or guardian must agree to our Terms on your behalf. (“Terms of Service”)
What is the purpose and / or objective of the APP?	WhatsApp Inc. provides messaging, Internet calling, and other services to users around the world. (“Terms of Service”) Alternatively, go to “Features” on www.whatsapp.com
Can I choose who see the content I post?	For WhatsApp this question does not arise: being a private messaging client and not a social media, the contents are viewed only by the recipients of the message. Delivered messages aren’t stored and Whatsapp gives you control over who you communicate with on our Services. (“Privacy Policy”)
What personal information do we provide when we subscribe? How is this information used?	The answer to this question is provided in the “Privacy Policy” under the following sub-sections: 1. Information you provide; 2. Automatically Collected Information; 3. Third-Party Information. Alternatively, go to “Security” on www.whatsapp.com
What privacy settings are allowed?	Managing Your Information If you would like to manage, change, limit, or delete your information, we allow you to do that through the following tools: - Services Settings. You can change your Services settings to manage certain information available to other users (time and date of last access). You can manage your contacts, groups, and broadcast lists, or use our block feature to manage the users with whom you communicate. - Changing Your Mobile Phone Number, Profile Name and Picture, and Status Message. You must change your mobile phone number using our in-app change number feature and transfer your account to your new mobile phone number. You can also change your profile name, profile picture, and status message at any time. (“Privacy Policy”)
How can I delete my account? What does it entail?	You may delete your WhatsApp account at any time (including if you want to revoke your consent to our use of your information) using our in-app delete my account feature. When you delete your WhatsApp account, your undelivered messages are deleted from our servers as well as any of your other information we no longer need to operate and provide our Services. Be mindful that if you only delete our Services from your device without using our in-app delete my account feature, your information may be stored with us for a longer period. Please remember that when you delete your account, it does not affect the information other users have relating to you, such as their copy of the messages you sent them. (“Privacy Policy”)